

ABSTRACT

10 A method of providing business process services to a client company involves building a map of components of activities. The components are groups of cohesive business activities supported by appropriate processes, applications, infrastructure, and metrics. Components are filtered by
15 cost, revenue, and competitive levels forming a heat map. Attributes are applied to activities in the components and a solution stack framework for the state vision of the client company is built. Quick hits and investment opportunity projects are developed from the solution stack
20 and prioritized forming a roadmap of tasks for implementation at the client company.